

# Brother HL -2300D Toner Reset

## Problem

If you have ever had the toner error light come on and remain on. The first thing you should do is replace the old toner cartridge with a new genuine brother toner cartridge.

If this does not fix the problem, and the toner light remains on, you may need to reset the toner sensor.

Follow the steps in the solution box below:

## Solution

1. **Press and Hold** the **Power** button until the machine turns off
2. **Open** the **Toner Door**
3. **Press and Hold** the **Go** button until **step 5**
4. **Press** the **Power** button
5. **Release** the **Go** button when the **Toner, Paper, and Drum** lights are lit
6. **Press** the **Go** button **9 times**
7. **Wait** for the **Toner, Paper, and Drum** lights to be lit
8. **Press** the **Go** button **5 times**
9. **Close** the **Toner Door**

If the above procedure does not work, please contact Technical Support:

1-800-582-3348 Press 2 for Tech Support